



2025

TELEPHONE DIRECTORY

EPICTOUCH[®]



610 S Cosmos Ave (PO Box 817)

Elkhart, KS 67950

620-697-2111 or 800-554-4250

www.epictouch.com

A**Akers Dick & Sally**

16 Hilltop St (620)697-2323

Allen V M

407 Coronado St (620)697-2265

Alternative High School

150 Wildcat Ave (620)697-1253

Alvarado Lindsay

564 Emery Ln (620)697-4169

Ambulance

722 S Stevens Ave 911

Morton County Emergency Services Business Office
(620)697-4251**B****Bane Jean**

1075 Trim Ave (620)697-4165

Barkley Colin

644 Nicimi Dr (620)697-4066

Barnes Billy

0550 15 Rd (620)697-2330

Mobile Phone Bill (620)544-6647

Barnes Pete

424 Point Rock St (620)697-4709

Big C's Cafe

969 Us Highway 56 (620)697-4268

Black Hills Energy (800)890-5554www.blackhillsenergy.com

24 Hour Emergency Service (800)694-8989

Call Before You Dig 811

Blakeley Wade

348 Sunset Dr (620)697-2802

Boaldin Bob

605 Sunset Dr (620)697-2286

Boaldin Electric & Refrig

1110 Muncy Ave (620)697-2545

Boaldin Hayden

111 Road B (580)696-4047

Boaldin Johnny

954 Trim Ave (620)697-4696

Boaldin Kent

1029 Us Highway 56 (620)697-2881

Boaldin Macie

918 Williams St (620)697-4109

Boaldin Thon & Delane

380 A Blvd (620)697-4136

Bodnar Laszlo (Louie) & Rosalea

1660 G Blvd (620)697-2765

Brickey Carl

Elkhart (620)697-2436

Bultman Melvin

1120 State Line Rd (620)697-4853

Butler Shari

1150 Lucy Dr (620)697-4101

C**C & R Clinic Pharmacy Inc**

411 Sunset Dr (620)697-2131

Toll Free Dial "1" (800)682-1886

Caldwell Dall

234 Southwest St (620)697-4003

Car Quest

550 Morton St (620)697-4311

Carrasco Manuela P

622 W Thayer St (620)697-4898

Cat - Tales

555 Morton St (620)697-1227

Cerna Dante

137 S Baca Ave (620)697-4272

Chacon Sergio

329 Morton St (620)697-4969

Chamber Of Commerce

559 Morton St (620)697-4600

Chick Belva

120 Coronado St (620)697-4206

Chrin Gerald J

300 Coronado St (620)697-4625

Christ Lutheran Church

813 S Baca Ave (620)697-2284

Church Of God

306 Morton St (620)697-4455

Church Of The Nazarene

365 Colorado St (620)697-4832

Fax Line (620)697-1155

City Offices See Elkhart City Of**Clerk District Court**

1025 Morton St (620)697-2563

Clinkingbeard Merry

507 North St (620)697-4705

Clinks Plumbing And Supply-Sam Clinkingbeard

(620)360-4547

If No Answer Call Corey Clinkingbeard

(620)360-0129

Coen Tim D
127 N Oklahoma (620)697-2580

Collins Laura
500 4th St (620)697-4058

Comcast Production
460 Us Highway 56 (620)697-4556

Conner David & Alice
220 S Stevens Ave (620)697-2957

Cooke Elizabeth
104 S Sid Ave (620)697-2620

Cornerstone Physical Therapy & Wellness
451 Morton St (620)697-4331
Fax Line (620)697-4322

County Extension Agent
625 Colorado St (620)697-2558
Fax Line (620)697-4824

County Magistrate Judge
1025 Morton St (620)697-4839

Cunningham Jim
513 Kansas St (620)697-2209
First Christian Church (620)697-2553
Mobile Phone (620)360-0249

Curtis Todd
375 16 Rd (620)697-1137

D

Dairy Kreem
350 Morton St (620)697-4619

Davidson Joe
334 3rd St (620)697-2300

Deherrera Heito
1111 S Border Ave (620)697-2887

Deherrera Joseph
428 W Cimarron St (620)697-4173

Delay Abner & Janiese
305 Coronado St (620)697-4981

District Judge Of Morton Cnty
1025 Morton St (620)697-2482

Dodge City Co-op dba Pride Ag
464 Mile 7 Rd (580)696-2135

Dodge City Co-op dba Pride Ag
820 N Border Ave (620)697-2135

Dollar General #7126
780 Us Highway 56 (620)697-1292

Donut Taco Bout It
402 Morton St (620)697-4529

Doric Theatre
540 Morton St (620)697-4111

Down & Dirty Ditching Llc
530 Us Highway 56 (620)697-4075

Dream First Bank
601 Morton St (620)697-2777

D's Tires
224 Us Highway 56 (620)697-4433

E

Economic Development Office
400 Orchard St (620)697-2525

El Rancho Motel & Parkview Suites
604 Us Highway 56 (620)697-2117

Elevate Wellness Center Llc
301 Kansas St (620)697-2935

Elkhart Airport
600 Airport Rd (620)697-9803

Elkhart Auto Parts
548 Morton St (620)697-4311
Or (620)697-4312

Elkhart Auto Parts Fax #
550 Morton St (620)697-4260

Elkhart City Of
City Hall (620)697-2171
City Administrator (620)697-2424
Municipal Judge (620)697-2239
Police Dept 1026 Richard St (620)697-4313
Street Dept Shop 704 Stillman St (620)697-2400
Swimming Pool 1000 Morton St (620)697-2170
Water Dept (620)697-2554

Elkhart High School
150 Wildcat Ave (620)697-2193

Elkhart Methodist Church
444 Stillman St (620)697-4422

Elkhart Micro Suites LLC
329 Morton St (620)697-2168

Elkhart Middle School
149 Wildcat Ave (620)697-2197

Elkhart Napa
955 Morton St (620)697-2125
Or Call (620)697-2126
Sales Fax Line (620)697-2127
Modem Line (620)697-2295
Modem Line (620)697-2815
Parts Fax Line (620)697-2995
Modem Line (620)697-4216

Elkhart Street Dept Shop
704 Stillman St (620)697-2400
Elkhart Towing & Recovery (620)697-2642
Elkhart Tri State News
534 S Cosmos Ave (620)697-4716
Elkhart True Value Lumber
850 A Blvd (620)697-4515
(620)697-4517

Ellis Kenneth
1265 D Blvd (620)697-4402

Emergency Services
722 S Stevens Ave (620)697-4251

Energy Transfer
1005 N Stanton Ave (620)697-4020
or (620)697-4021
Fax Line (620)697-4022

Epictouch
610 S Cosmos Ave (620)697-2111
Toll Free Dial "1" 800-554-4250

Escalera Tanay
106 S Sid Ave (620)697-2035

F

Fairgrounds
400 E Orchard St (620)697-2996
Or Call (620)697-2558

Farm Bureau Financial Services
506 Morton St (620)697-4838

Farm Service Agency
745 Vilymaca St (620)697-2109

Farmers & Lawyers Title Co
701 Vilymaca St (620)697-2163
www.farmerslawyerstitle.com

Fink Phillip John
11 North St (620)697-2354

First Baptist Church
500 N Baca Ave (620)697-4712
Parsonage 221 6th Street (620)697-4469

First Christian Church
714 S Cosmos Ave (620)697-2553
Parsonage-Jim Cunningham 513 Kansas St
(620)697-2553

Fisher M A
705 16 Rd (620)697-2034

Fisher Twylah
500 4th St Rm 301 (620)697-2221

Flanagan Josh & Tracy
325 Coronado St (620)697-4919

Fowler Kenneth
250 N Oklahoma Ave (620)697-4666

Fowler Lynn
308 Sunset Dr (620)697-4778

Fraser Bonnie
945 Lucy Dr (620)697-4334

Frownfelter Will
530 9 Rd (620)697-4085

G

Gardea Jordan
225 Morton St (620)697-4180

Garnand Funeral Home
514 Kansas St (620)697-2191

Gem Dandy Superette
521 S Sid Ave (620)697-4361

Gloss Michael
227 Colorado St (620)697-2845

Gonzalez Maria
629 Stillman St (620)697-4303

Graber & Johnson Law Group Llc
701 Vilymaca St (620)697-2163

Darrell E Johnson
Jeremiah Johnson
www.graberjohnson.com

Grieshaber Robert
1340 G Blvd (620)697-4500

H

Haar Joanne
311 Mile 16 Rd (580)696-4797

Mobile Phone Joanne (620)360-4797

Hackley Brothers Construction
831 Vilymaca St (620)697-4694

Hackley Donald Lee
831 Vilymaca St (620)697-4694

Hampel Oil Distributers Inc
570 Border Ave (620)697-4624

Harder Ted
136 S Baca Ave (620)697-2099

Harper Carol
906 S Cosmos Ave (620)697-4270

Haston Pat
660 6th St Apt 10 (620)697-4350

Hayes Dean
305 9 Rd (620)697-2536

Mobile Phone Dean (620)360-9277

Hayes Deitz
130 N Stanton Ave (620)697-4456

Hayes V J
305 9 Rd (620)697-4451

Henley Bennie
390 B Blvd (620)697-4033

Henley Gene
660 6th St Apt 3 (620)697-2381

Heppard Bonnie
500 4th St (620)697-4228

Higgins Blake
636 Nicimi Dr (620)697-4259

Higgins David
345 Mile 11 Rd (580)696-2320

Higgins Eugene
105 Hilltop St (620)697-4772

High Maintenance
301 Kansas St (620)697-2524

Hillcrest Baptist Church
1102 Morton St (620)697-2289
Rev Terrell Giddens (620)697-2426

Horton Glenn & Billie
809 N Stanton Ave (620)697-2331

Horton Kenneth
628 Mustang Trl (620)697-2514

Horton Mike
624 Mustang Trl (620)697-4410

Howard Insurance Agency
449 Morton St (620)697-2444

Hudson Mack
1033 Us Highway 56 (620)697-2006

Hunny Beez Bling-N-Things
544 Morton St (620)697-2339

Hutchinson Scott
445 9 Rd (620)697-2981

I

Internet Services
610 S Cosmos Ave (620)697-2111

J

Jim's Auction Service
Mobile Phone (620)360-0249

Johnson Carolyn
221 Morton St (620)697-2698

Johnson Delois
241 W Thayer St (620)697-4836

Jordan Air Inc
580 Airport Rd (620)697-2657

K

Kansas State Of
Kansas Dept For Aging & Disability Services (800)432-3535
Dept Of Veterans Affairs Benefits Info & Assistanc (800)574-8387
Kcc Utility Complaints (800)662-0027
Kansas Relay Center (Krc) (800)766-3777
Kansas Rural Legal Services For Senior Citizens
Dodge City (620)227-7349
Toll Free (800)723-6953
Southwest Kansas Area Agency Of Aging (620)225-8230
Kansas Dept For Children & Families (888)369-4777

Kelly Katy
905 Vilymaca St (620)697-4366

Kemp Jean
307 North St (620)697-4459

Khemraj Wanda
315 Sunset Dr (620)697-2623

Kut & Kurl Beauty Salon
406 Morton St (620)697-4428

L

Lafond Ron
609 Point Rock St (620)697-2911

Laumets Kristjan
850 Emery Ln (620)697-4039

Lavielle Alan D
127 Colorado St (620)697-2589

Law Enforcement Center
1026 Richard St (620)697-4313

Lee Galen & Vienna
160 11 Rd (620)697-2048

Lee Rick
840 C Blvd (620)697-2820

Lewis Brandon & Jubi
305 North St (620)697-4164

Lewis H B
744 Emery Ln (620)697-2008

Lewis V D
937 S Cosmos Ave (620)697-2059

Library Morton County
410 Kansas St (620)697-2025

Loewen Isaac
340 Nicimi Dr (620)697-2494
Loewen Pedro
103 S Stanton Ave (620)697-2491
Lutz Kevin
370 Willimon Way (620)697-2070

M

Marquez Tressa
100 Haskell St Lot 15 (620)697-4224
Marquez Tressa
416 S Stevens Ave (620)697-4279
Martin Linda
339 Road A (580)696-4672
Mccabe Trent & Cindy
408 Hilltop St (620)697-2355
Mccallion Barbie
512 W Thayer St (620)697-4662
Mckinley Charles & Wilda
407 W Cimarron St (620)697-4441
Merit Energy Company
1106 Sherman Ave (620)697-2500
Fax Line (620)697-2631
Merrill Betty
500 4th St (620)697-4189
Mitchell Brian & Rosa
1055 Vilymaca St (620)697-4689
Mitchell Farms
194 Mile 7 Rd (580)696-4568
Mitchell Kenneth
612 Mustang Trl (620)697-2305
Moore's Food Pride
445 E Colorado St (620)697-2509
Morton County Ambulance
722 S Stevens Ave 911
Business Office (620)697-4251
Morton County Attorney
1025 Morton St (620)697-4006
Fax (620)697-4912
**Morton County Civic Center/Economic
Development**
400 Orchard St (620)697-2525
Morton County Conservation District
737 Vilymaca St (620)697-1222
Morton County Emergency Management
722 S Stevens Ave (620)697-2803

Morton County Fairgrounds
400 E Orchard St (620)697-2996
Or Call (620)697-2558
Morton County Historical Society Museum
370 Us Highway 56 (620)697-2833
Fax Line (620)697-4390

Morton County Hospital
445 Hilltop St (620)697-2141
Morton County Library
410 Kansas St (620)697-2025
Morton County Of
Ambulance 911
Appraiser (620)697-2106
Attorney (620)697-4006
Civic Center (620)697-2525
Clerk (620)697-2157
Clerk Of District Court (620)697-2563
District Judge (620)697-2482
Economic Development Office (620)697-2525
Emergency Management (620)697-2803
Extension Office (620)697-2558
Grazing Assn (620)697-4300
Health Dept (620)697-2612
Historical Society Museum (620)697-2833
Landfill (620)697-2655
Law Enforcement (620)697-2151
Library (620)697-2025
Magistrate Judge (620)697-4839
Register Of Deeds (620)697-2561
Road Dept (620)697-2592
Sheriff (620)697-4313
Treasurer (620)697-2560
Weed Dept (620)697-2655

Morton County Senior Living Community
(620)697-2728

Myers Kim
61 Elkhart Ave (620)697-1171

N

Nash Gail & Carol
203 S Baca Ave (620)697-4438
Natural Resources Conservation Services
745 Vilymaca St (620)697-2037
Nave Pam
1005 Us Highway 56 (620)697-4633
Nino Paula
220 S Sid Ave (620)697-2145

Noe Pascual Jurado
35 N Baca Ave (620)697-4134
Nogueira Arturo
2 S Baca Ave (620)697-4585

O

O'Connor Crystal
140 Coronado St (620)697-4153
O'Hanlon Stephen & Traci
495 16 Rd (620)697-2982
Orth Pete
1170 Lucy Dr (620)697-2864
Orth Shannon
995 Us Highway 56 (620)697-4521

P

Pando Mo
942 Alden St (620)697-4509
Parsonage Hillcrest Baptist
134 Sunset Dr (620)697-2426
Pate Agency Llc
644 Morton St (620)697-2861
Or (620)697-2148
Residence 1005 E Hwy 56 (620)697-4633
Pate Barbara
874 Delois Dr (620)697-2067
Payne Jay
907 N Stanton Ave (620)697-4656
Perkins Louis
833 French Ave Apt 2 (620)697-4571
Pioneer Electric Cooperative Inc
1850 W Oklahoma Ave, Ulysses (620)356-1211
www.pioneerelectric.coop
Customer Service (620)356-1211
Emergency or Lights Out (888)551-4140
Outside Ulysses Area (800)794-9302
Pioneer Long Distance
Ulysses, KS (800)771-5084
Pizza Hut
460 Us Highway 56 (620)697-4555
Point Rock Golf Club
619 Airport Rd (620)697-9801
Maintenance Shop (620)697-1201
Police & Morton County Law Enforcement Center
1026 Richard St (620)697-2151
Powell Brent
112 Shady Ln (580)696-4753

Prarie Rv Park & Car Wash
East Point Rock & Us 56 (620)360-1095
Predmore Tim & Sharon
627 Mustang Trl (620)697-4965

Q

Quilting Pine
134 Sunset Dr (620)697-2426

R

Ramirez Rodriguez Pedro
866 Delois Dr (620)697-4026
Rankin Joy
665 16 Rd (620)697-4403
Ratzlaff Ben
11 North St (620)697-4541
Recreation Commission Usd #218
940 Muncy Ave (620)697-2772
Register Of Deeds Morton Cnty
1025 Morton St (620)697-2561
Robson Funeral Home
120 Grant St (620)697-4884
Roopnarine Allan & Merlene
1047 Us Highway 56 (620)697-4876

S

Sanchez Frank
445 S Baca Ave (620)697-4117
Sanchez Jose
919 William St (620)697-2108
Santos Roberto Cordoba
411 E Cimarron St (620)697-4158
Schools
Elementary School 331 S Cosmos Ave (620)697-2133
Middle School 149 Wildcat Ave (620)697-2197
High School 150 Wildcat Ave (620)697-2193
Superintendent Office 542 Morton St (620)697-2195
Point Rock Alternative 150 Wildcat Ave (620)697-1253
Scott Erin
360 9 Rd (620)697-2281
Scott Power & Equipment Inc
817 W Hwy 56 (580)696-7140
Scott Power & Machine Inc
117 Mile 7 Rd (580)696-7140
Scott Ron
115 N Stevens Ave (620)697-2452
Scott's Welding
1007 Us Highway 56 (620)697-4372

Senior Citizens Center
647 S Cosmos Ave (620)697-2322

Sew Loved
559 Morton St (620)697-4095

Shannon's Retail Liquor Store
1003 Us Highway 56 (620)697-2228

Shear Elegance
533 Morton St (620)697-2160

Sheriff Dept
1026 Richard St (620)697-4313

Sipes Ruth
31 N Oklahoma Ave (620)697-4132

Skyland Grain Llc
530 S Border Ave (620)697-2407

Smith Darrell W & Valerie
704 Emery Ln (620)697-2931
Smith Brothers Auction (620)697-2931

Smith Howard & Janis
850 Easy St (620)697-2204

Smith Leanna
1162 Vilymaca St (620)697-4454

Smith Sheryl
506 N Stanton Ave (620)697-1238

Smith Veneta Faye
1025 Richard St (620)697-2859

Social Security Administration
200 4th Circle (800)772-1213

Southwest Tax & Accounting
503 Morton St (620)697-2422
Or Call (620)697-2002
Fax Line (620)697-4757

Sparkman Adam
1140 Lucy Dr (620)697-4081

St Joan Catholic Rectory
723 S Baca Ave (620)697-4622

St Joan Of Arc Pr Hal
723 S Baca Ave (620)697-4587

State Farm Insurance
524 Morton St (620)697-2402
or Call "1" (800)697-2402

State Offices See Kansas State Of

Steinkuehler Marvin & Marilyn
545 Hilltop St (620)697-4187

Stever Steven
1702 Forest Service Road 775 (620)697-4635

Stewart Betty & Dean
715 S Sid Ave (620)697-
2001

Stiver Richard D
515 N Baca Ave (620)697-4609

Swimming Pool
1000 Morton St (620)697-2170

T

T M Roustabout
106 S Sid Ave (620)697-2035
Fax Line (620)697-2387

Talbert Julie & Gary
449 Us Highway 56 (580)696-2575

TBK Bank
432 Morton St (620)697-2101

TCEC (Tri-County Electric Cooperative)
PO Box 880 (800)522-3315
Or Call (580)652-2418

Thiessen Bennie
459 N Baca (620)697-4819

Thompson Jack
534 Hilltop st (620)697-4833

Thompson Mark
244 N Baca Ave (620)697-4531

Thrall Lynn
327 Coronado St (620)697-4217

Torres Oscar
619 W Thayer St (620)697-4202

Traffas Erin
422 Southwest St (620)697-4222

Tri State Training Center
564 Airport Rd (620)697-4088

Tucker Bill
500 4th St (620)697-4703

U

U Pump It
710 Morton St (620)697-1080

Us Government
USDACimarron National Grassland 242 Hwy 56 (620)697-4621
Agricultural Dept Of USDA 746 Vilymaca St (620)697-2109
Farm Service Agency 745 Vilymaca St (620)697-2109
Morton County Conservation District (620)697-1222
Child Abuse & Neglect Hotline (800)922-5330
Dept Of Health & Human Services (800)234-5772
Federal Information Center (800)432-2934
Internal Revenue Service Federal Tax Info & Assist
No Charge To Calling Party (800)829-1040

Social & Rehabilitation Services (888)369-4777
Veterans Affairs Department Of (800)827-1000
Usd #218 Recreation Commission
940 Muncy Ave (620)697-2772
USDA Forest Service Cimarron National Grassland
242 Us Highway 56 (620)697-4621

V

Vaclavik Robert
142 Mile 16 Rd (580)696-2883
Volden Terry & Roseanna
39 Elkhart Ave (620)697-2806

W

Washing Place-Laundry & Car Wash
550 Hwy 56 (620)697-4609
Weinkauf Petroleum Inc
20 Us Highway 56 (620)697-4065
Fax Line (620)697-4336
Wekando
888-95kando (888)955-2636
Wellen Clayton
955 N Border Ave (620)697-4457
Whisennand Gary & Donna
120 N Stanton Ave (620)697-4743
Whisennand Shannon
1109 Muncy Ave (620)697-2642
White Real Estate Llc
701 Vilymaca St (620)697-2163
Wildcat Cafe
344 Morton St (620)697-2287
Wildcat Repair
614 Morton St (620)697-9006
Williams Jay & Carrie
3 North St (620)697-2378
Wilson Robert & Natalie
1120 Muncy Ave (620)697-2643

Y

Y4 Smokehouse
3 North St (620)697-2378
Yoder Phil
207 N Oklahoma Ave (620)697-4363

Directory Questions or Mistakes

Directories are provided to customers to assist in using the telephone service. The telephone company is not liable for any damages resulting from errors or omissions in the creation or printing of this directory. If your listing is incorrect or missing, please contact our business office at:

- Phone: 620-697-2111 or 800-554-4250

We will update our records to help prevent future errors or omissions.

Consumer Rights

You have the right to file a formal or informal complaint with the Kansas Corporation Commission (KCC), which oversees this telephone company. To resolve a dispute with any regulated utility, you can contact the KCC by:

- Phone: 785-271-3141 or toll-free at 1-800-662-0027
 - Mail:
Kansas Corporation Commission
1500 SW Arrowhead Rd.
Topeka, KS 66604
-

Disconnected Services for Non-Payment

If a landline customer is suspended for non-payment, there will still be a dial tone on the phone. However, the only calls allowed will be:

- **911** for emergencies
 - **611** to connect to the EPIC front office
-

Obscene and Harassing Calls

Every person who, by means of telephone communication, shall:

- (a) Make any comment, request, suggestion, or proposal that is obscene, lewd, lascivious, filthy, or indecent; or
- (b) Make a telephone call, whether or not a conversation ensues, with the intent to abuse, threaten, or harass any person at the called number; or
- (c) Cause the telephone of another to repeatedly ring, with the intent to harass any person at the called number; or
- (d) Make repeated telephone calls, during which conversation ensues, solely to harass any person at the called number; or
- (e) Play any recording on a telephone, except for informational recordings (such as weather or sports updates), without identifying the person or group playing the recording and stating it is a recording; or
- (f) Knowingly permit any telephone under their control to be used for any of the purposes mentioned above,

shall be guilty of a misdemeanor. Upon conviction, they may be punished by:

- A fine of up to **\$2,500**
 - Confinement for up to **one year** in the county jail
-

- Or both such fine and confinement
-

Intent to Defraud

It is unlawful for any person to obtain or attempt to obtain, by use of any fraudulent scheme, device, means, or method, any telephone or telegraph service, or to transmit a message, signal, or other communication by telephone or telegraph, with the intent to avoid payment of lawful charges.

Any person who violates this statute is guilty of a misdemeanor and, upon conviction, may be punished by:

- Confinement in the county jail for up to **one year**
 - A fine not exceeding **\$1,000**
 - Or both such fine and confinement
-

Kansas Lifeline Program

Eligible Services:

- Residential and wireless phone service
 - Broadband internet
-

Benefits:

- Total federal and state discounts of up to **\$17.02 per month** are available.
 - Subscribers living on **tribal lands** qualify for additional discounts.
-

Eligibility:

You may be eligible for Lifeline if you receive any of the following benefits or if your income is at or below **135% of the Federal Poverty Guidelines** (see income eligibility guide below):

- Supplemental Nutrition Assistance Program (SNAP)
 - Medicaid
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance (FHPA)
 - Veterans Pension & Survivors Pension Benefit
 - Bureau of Indian Affairs General Assistance
 - Tribally Administered Temporary Assistance for Needy Families
 - Head Start Tribal Programs (only for those meeting the income qualifying standard)
 - The Food Distribution Program on Tribal Lands
-

2024 Lifeline Income Eligibility Guidelines

Number in Household	Maximum Annual Income (at 135% federal poverty level)
1	\$20,331
2	\$27,594
3	\$34,857
4	\$42,120
5	\$49,383
6	\$56,646
7	\$63,909
8	\$71,172

Number in Household	Maximum Annual Income (at 135% federal poverty level)
For each additional person	Add \$7,263

Special Services for the Hearing & Speech Impaired

WHAT IS KANSAS RELAY?

Kansas Relay is a public service that ensures all citizens have access to prompt, professional, and accurate communication through the telephone. It serves individuals who are deaf, deaf-blind, hard of hearing, or have difficulty speaking. Using services such as TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish Relay, and Captioned Telephone, users can easily connect with family, friends, or businesses.

HOW DOES KANSAS RELAY WORK?

To use Kansas Relay, dial 711 or the appropriate toll-free number. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and will facilitate the relay. The CA will typically voice the message from the text telephone (TTY) user and type your spoken message to the TTY user.

CAPTIONED TELEPHONE:

Captioned Telephone is designed for individuals with hearing loss who can still speak for themselves. This service allows users to listen to the conversation while reading word-for-word captions of what is said to them.

SPEECH-TO-SPEECH (STS):

STS is a valuable service for people who have difficulty speaking or being understood on the phone. A specially-trained CA, familiar with diverse speech patterns, will assist in facilitating the conversation.

SPANISH RELAY:

Kansas Relay provides access to all relay call types for Spanish-speaking users. If both you and the person you are calling are in Kansas, calls can be translated between Spanish and English.

ACCESS TO SERVICES

Both 711 and the toll-free numbers provide access to the same relay services at no cost. If you have trouble reaching Kansas Relay via 711, contact Kansas Relay Customer Care. All Telecommunication Relay Services (TRS) and English Captioned Telephone services are available 24/7. Spanish Captioned Telephone is available daily from 7:00 a.m. to 11:00 p.m. CST. By law, all conversations are handled with strict confidentiality.

Oversight for Kansas Relay is provided by Assistive Technology for Kansas. For questions or concerns, contact:

Email: atkapps@ku.edu

Phone: 800-526-3648

TO PLACE A CALL USING KANSAS RELAY, DIAL 711 OR ONE OF THESE TOLL-FREE NUMBERS:

- TTY/Voice: 1-800-766-3777

- Spanish: 1-866-305-1343
- Speech-to-Speech (STS): 1-866-305-1344
- Customer Care: 1-866-735-2957 V/TTY
Mailing Address:
PO Box 285
Aurora, NE 68818
Email: KSRelay@HamiltonRelay.com
Website: www.KansasRelay.com
- Captioned Telephone Customer Service: 1-888-269-7477
To call a Captioned Telephone user, dial: 711 or 1-877-243-2823

SPECIAL POINTS OF INTEREST:

• Equipment Distribution Program

The Kansas Telecommunications Access Program offers amplified phones, TTYs, Voice Carry Over (VCO) phones, Captioned Telephones, and other equipment to eligible individuals in Kansas who are deaf, deaf-blind, or who have difficulty with speech, mobility, or cognitive abilities. For more information, visit www.atk.ku.edu/ks-tap or call 1-800-526-3648.

• Emergency Calls

Please note, 711 is only for accessing Kansas Relay services. In an EMERGENCY, continue to use 911. The Americans with Disabilities Act (ADA) mandates that 911 centers are equipped to handle emergency TTY calls.

Although Kansas Relay will assist in emergencies, relay centers are not 911 centers and do not assume responsibility for emergency calls.

TELEMARKETER LAW

TELEMARKETERS MUST OBEY STATE AND FEDERAL LAWS WHEN CALLING KANSAS RESIDENTS.

Violations can be enforced by the state Attorney General or through a private cause of action.

Telemarketers who make unsolicited calls to residential phone numbers MUST:

- Identify themselves, the business they represent, and the purpose of the call immediately upon making contact.
- Promptly end the call if the person indicates a desire to not listen or wishes to stop at any time during the call (i.e., "just say no").
- Have a live or recorded voice respond within 5 seconds of the call being answered.
- Make their phone number visible to caller ID services if technically possible.
- Maintain internal "do not call" lists and, if requested, place the person on this list and honor the request.
- Disclose whether the seller has a policy regarding refunds, cancellations, exchanges, or repurchases.

TELEMARKETERS MUST NOT:

- Use automatic telephone dialing systems or pre-recorded voice messages to call pagers, wireless phones, or any service that charges the called party.

- Send unsolicited advertisements to fax machines.
- Use threats, intimidation, profane, or obscene language.
- Cause any phone to ring repeatedly or continuously to harass the person being called.
- Call before 8:00 a.m. or after 9:00 p.m. local time.

Exceptions:

- Calls placed for non-commercial purposes.
- Calls made for commercial purposes that do not include unsolicited advertisements.
- Calls to individuals with whom the caller has an established business relationship.
- Calls from tax-exempt nonprofit organizations.

For more information or to file a complaint:

If you receive a call that violates these rules, contact the Kansas Attorney General's Office, Consumer Protection Hotline at 1-800-432-2310.

For further research on the laws mentioned above, refer to the following:

- **K.S.A. 50-670(b):** Part of the Kansas Consumer Protection Act.
- **47 USC Section 227 and 47 CFR Part 64.1200:** Federal Telephone Consumer Protection Act and regulations.
- **15 USC 6101-6108 and 16 CFR Part 310:** Federal Telemarketing and Consumer Fraud and Abuse Prevention Act and regulations.

Reducing Unwanted Telemarketing Calls

Register for the Direct Marketing Association's Telephone Preference Service (DMA):

You may register your residential phone number(s) with the DMA's Telephone Preference Service to be placed on their "Do Not Call" list. This list helps DMA-member telemarketers avoid calling numbers that do not want to receive telemarketing calls. Registration lasts for up to five years. If you move or change your phone number within that period, you'll need to reregister.

How to Register Your Phone Number(s):

- You may register for free by mailing your full name, full address, signature, and up to two telephone numbers to the following address:

DMA Telephone Preference Service
P.O. Box 9014
Farmingdale, NY 11735-9014

- Alternatively, you may register online for a fee of \$5 at:
- www.the-dma.org/cgi/offtelephonedave.com

Registering with the Telephone Preference Service will not eliminate all telemarketing calls, such as those from nonprofit/charitable organizations, political groups, non-DMA telemarketers, or businesses with whom you have an established relationship. Since the list is updated quarterly, it may take several months for you to notice a reduction in unwanted calls.

Important Note:

There are no penalties for telemarketers who call numbers on the DMA's "Do Not Call" list, and registering for this list does not grant you additional rights beyond those provided by law.

For information about your legal rights regarding telemarketing, please refer to the section titled "Telemarketing – Consumers' Rights and Remedies Under State and Federal Law."



610 S Cosmos Ave (PO Box 817)

Elkhart, KS 67950

620-697-2111 or 800-554-4250

www.epictouch.com

For the most recent version of this document, please visit:

<https://www.epictouch.com/epictouch-telephone-directory>
