



2025

TELEPHONE DIRECTORY

EPICTOUCH[®]



610 S Cosmos Ave (PO Box 817)

Elkhart, KS 67950

620-697-2111 or 800-554-4250

www.epictouch.com

A**Akers Dick & Sally**

16 Hilltop St (620)697-2323

Allen V M

407 Coronado St (620)697-2265

Alternative High School

150 Wildcat Ave (620)697-1253

Alvarado Lindsay

564 Emery Ln (620)697-4169

Ambulance

722 S Stevens Ave 911

Morton County Emergency Services Business Office
(620)697-4251**B****Bane Jean**

1075 Trim Ave (620)697-4165

Barkley Colin

644 Nicimi Dr (620)697-4066

Barnes Billy

0550 15 Rd (620)697-2330

Mobile Phone Bill (620)544-6647

Barnes Ernest E

1068 A Blvd (620)697-4464

Barnes Pete

424 Point Rock St (620)697-4709

Big C's Cafe

969 Us Highway 56 (620)697-4268

Black Hills Energy (800)890-5554

www.blackhillsenergy.com

24 Hour Emergency Service (800)694-8989

Call Before You Dig 811

Blakeley Wade

348 Sunset Dr (620)697-2802

Boaldin Bob

605 Sunset Dr (620)697-2286

Boaldin Electric & Refrig

1110 Muncy Ave (620)697-2545

Boaldin Hayden

111 Road B (580)696-4047

Boaldin Johnny

954 Trim Ave (620)697-4696

Boaldin Kent

1029 Us Highway 56 (620)697-2881

Boaldin Macie

918 Williams St (620)697-4109

Boaldin Thon & Delane

380 A Blvd (620)697-4136

Bodnar Laszlo (Louie) & Rosalea

1660 G Blvd (620)697-2765

Brickey Carl

Elkhart (620)697-2436

Bultman Melvin

1120 State Line Rd (620)697-4853

Butler Shari

1150 Lucy Dr (620)697-4101

C**C & R Clinic Pharmacy Inc**

411 Sunset Dr (620)697-2131

Toll Free Dial "1" (800)682-1886

Caldwell Dall

234 Southwest St (620)697-4003

Car Quest

550 Morton St (620)697-4311

Carrasco Manuela P

622 W Thayer St (620)697-4898

Cat - Tales

555 Morton St (620)697-1227

Cerna Dante

137 S Baca Ave (620)697-4272

Chacon Sergio

329 Morton St (620)697-4969

Chamber Of Commerce

559 Morton St (620)697-4600

Chick Belva

120 Coronado St (620)697-4206

Chrin Gerald J

300 Coronado St (620)697-4625

Christ Lutheran Church

813 S Baca Ave (620)697-2284

Church Of God

306 Morton St (620)697-4455

Church Of The Nazarene

365 Colorado St (620)697-4832

Fax Line (620)697-1155

City Offices See Elkhart City Of**Clerk District Court**

1025 Morton St (620)697-2563

Clinkingbeard Merry

507 North St (620)697-4705

Clinks Plumbing And Supply-Sam Clinkingbeard

(620)360-4547

If No Answer Call Corey Clinkingbeard (620)360-0129

Coen Donald

104 N Baca Ave 104 N Baca Ave
(620)697-4181

Coen Tim D

127 N Oklahoma (620)697-2580

Collins Laura

500 4th St (620)697-4058

Comcast Production

460 Us Highway 56 (620)697-4556

Conner David & Alice

220 S Stevens Ave (620)697-2957

Cooke Elizabeth

104 S Sid Ave (620)697-2620

Cornerstone Physical Therapy & Wellness

451 Morton St (620)697-4331

Fax Line (620)697-4322

County Extension Agent

625 Colorado St (620)697-2558

Fax Line (620)697-4824

County Magistrate Judge

1025 Morton St (620)697-4839

Cunningham Jim

513 Kansas St (620)697-2209

First Christian Church (620)697-2553

Mobile Phone (620)360-0249

Curtis Todd

375 16 Rd (620)697-1137

D**Dairy Kreem**

350 Morton St (620)697-4619

Davidson Joe

334 3rd St (620)697-2300

Deherrera Heito

1111 S Border Ave (620)697-2887

Deherrera Joseph

428 W Cimarron St (620)697-4173

Delay Abner & Janiese

305 Coronado St (620)697-4981

District Judge Of Morton Cnty

1025 Morton St (620)697-2482

Dodge City Co-op dba Pride Ag

464 Mile 7 Rd (580)696-2135

Dodge City Co-op dba Pride Ag

820 N Border Ave (620)697-2135

Dollar General #7126

780 Us Highway 56 (620)697-1292

Donut Taco Bout It

402 Morton St (620)697-4529

Doric Theatre

540 Morton St (620)697-4111

Down & Dirty Ditching Llc

530 Us Highway 56 (620)697-4075

Dream First Bank

601 Morton St (620)697-2777

D's Tires

224 Us Highway 56 (620)697-4433

E**Economic Development Office**

400 Orchard St (620)697-2525

El Rancho Motel & Parkview Suites

604 Us Highway 56 (620)697-2117

Elevate Wellness Center Llc

301 Kansas St (620)697-2935

Elkhart Airport

600 Airport Rd (620)697-9803

Elkhart Auto Parts

548 Morton St (620)697-4311

Or (620)697-4312

Elkhart Auto Parts Fax #

550 Morton St (620)697-4260

Elkhart City Of

City Hall (620)697-2171

City Administrator (620)697-2424

Municipal Judge (620)697-2239

Police Dept 1026 Richard St (620)697-4313

Street Dept Shop 704 Stillman St (620)697-2400

Swimming Pool 1000 Morton St (620)697-2170

Water Dept (620)697-2554

Elkhart High School

150 Wildcat Ave (620)697-2193

Elkhart Methodist Church

444 Stillman St (620)697-4422

Elkhart Micro Suites LLC

329 Morton St (620)697-2168

Elkhart Middle School

149 Wildcat Ave (620)697-2197

Elkhart Napa

955 Morton St (620)697-2125

Or Call (620)697-2126

Sales Fax Line (620)697-2127

Modem Line (620)697-2295

Modem Line (620)697-2815

Parts Fax Line (620)697-2995

Modem Line (620)697-4216

Elkhart Street Dept Shop
704 Stillman St (620)697-2400

Elkhart Towing & Recovery
(620)697-2642

Elkhart Tri State News
(620)697-4716

Elkhart True Value Lumber
850 A Blvd (620)697-4515
Greenhouse (620)697-4517

Ellis Kenneth
1265 D Blvd (620)697-4402

Ellis Sean
521 Point Rock St (620)697-4360

Emergency Services
722 S Stevens Ave (620)697-4251

Energy Transfer
1005 N Stanton Ave (620)697-4020
or (620)697-4021
Fax Line (620)697-4022

Epictouch
610 S Cosmos Ave (620)697-2111
Toll Free Dial "1" 800-554-4250

Escalera Tanay
106 S Sid Ave (620)697-2035

F

Fairgrounds
400 E Orchard St (620)697-2996
Or Call (620)697-2558

Farm Bureau Financial Services
506 Morton St (620)697-4838

Farm Service Agency
745 Vilymaca St (620)697-2109

Farmers & Lawyers Title Co
701 Vilymaca St (620)697-2163
www.farmerslawyerstitle.com

Fink Phillip John
11 North St (620)697-2354

First Baptist Church
500 N Baca Ave (620)697-4712
Parsonage 221 6th Street (620)697-4469

First Christian Church
714 S Cosmos Ave (620)697-2553
Parsonage-Jim Cunningham 513 Kansas St (620)697-2553

Fisher M A
705 16 Rd (620)697-2034

Fisher Twylah
500 4th St Rm 301 (620)697-2221

Flanagan Josh & Tracy
325 Coronado St (620)697-4919

Fowler Kenneth
250 N Oklahoma Ave (620)697-4666

Fowler Lynn
308 Sunset Dr (620)697-4778

Fraser Bonnie
945 Lucy Dr (620)697-4334

Frownfelter Will
530 9 Rd (620)697-4085

G

Gardea Jordan
225 Morton St (620)697-4180

Garnand Funeral Home
514 Kansas St (620)697-2191

Gem Dandy Superette
521 S Sid Ave (620)697-4361

Gloss Michael
227 Colorado St (620)697-2845

Gonzalez Maria
629 Stillman St (620)697-4303

Graber & Johnson Law Group Llc
701 Vilymaca St (620)697-2163
Darrell E Johnson
Jeremiah Johnson
www.graberjohnson.com

Grieshaber Robert
1340 G Blvd (620)697-4500

H

Haar Joanne
311 Mile 16 Rd (580)696-4797
Mobile Phone Joanne (620)360-4797

Hackley Brothers Construction
831 Vilymaca St (620)697-4694

Hackley Donald Lee
831 Vilymaca St (620)697-4694

Hampel Oil Distributers Inc
570 Border Ave (620)697-4624

Harder Ted
136 S Baca Ave (620)697-2099

Harper Carol
906 S Cosmos Ave (620)697-4270

Haston Pat
660 6th St Apt 10 (620)697-4350

Hayes Dean
305 9 Rd (620)697-2536
Mobile Phone Dean (620)360-9277

Hayes Deitz
130 N Stanton Ave (620)697-4456

Hayes V J
305 9 Rd (620)697-4451

Henley Bennie
390 B Blvd (620)697-4033

Henley Gene
660 6th St Apt 3 (620)697-2381

Heppard Bonnie
500 4th St (620)697-4228

Hernandez Elvia
424 W Southwest St (620)697-4302

Higgins Blake
636 Nicimi Dr (620)697-4259

Higgins David
345 Mile 11 Rd (580)696-2320

Higgins Eugene
105 Hilltop St (620)697-4772

High Maintenance
301 Kansas St (620)697-2524

Higher Grounds Coffeehouse Llc
631 S Stevens Ave (620)697-2253

Hillcrest Baptist Church
1102 Morton St (620)697-2289
Rev Terrell Giddens (620)697-2426

Horton Glenn & Billie
809 N Stanton Ave (620)697-2331

Horton Kenneth
628 Mustang Trl (620)697-2514

Horton Mike
624 Mustang Trl (620)697-4410

Howard Insurance Agency
449 Morton St (620)697-2444

Hudson Mack
1033 Us Highway 56 (620)697-2006

Hunny Beez Bling-N-Things
544 Morton St (620)697-2339

Hutchinson Scott
445 9 Rd (620)697-2981

Internet Services
610 S Cosmos Ave (620)697-2111

I

J

Jim's Auction Service
Mobile Phone (620)360-0249

Johnson Carolyn
221 Morton St (620)697-2698

Johnson Delois
241 W Thayer St (620)697-4836

Jordan Air Inc
580 Airport Rd (620)697-2657

K

Kansas State Of
Kansas Dept For Aging & Disability Services (800)432-3535
Dept Of Veterans Affairs Benefits Info & Assistanc (800)574-8387
Kcc Utility Complaints (800)662-0027
Kansas Relay Center (Krc) (800)766-3777
Kansas Rural Legal Services For Senior Citizens
Dodge City (620)227-7349
Toll Free (800)723-6953
Southwest Kansas Area Agency Of Aging (620)225-8230
Kansas Dept For Children & Families (888)369-4777

Kelly Katy
905 Vilymaca St (620)697-4366

Kemp Jean
307 North St (620)697-4459

Kemp Thomas A
947 Easy St (620)697-2681

Khemraj Wanda
315 Sunset Dr (620)697-2623

Kut & Kurl Beauty Salon
406 Morton St (620)697-4428

L

Lafond Ron
609 Point Rock St (620)697-2911

Laumets Kristjan
850 Emery Ln (620)697-4039

Lavielle Alan D
127 Colorado St (620)697-2589

Law Enforcement Center
1026 Richard St (620)697-4313

Lee Galen & Vienna
160 11 Rd (620)697-2048

Lee Rick
840 C Blvd (620)697-2820

Lewis Brandon & Jubi
305 North St (620)697-4164

Lewis H B
744 Emery Ln (620)697-2008

Lewis V D
937 S Cosmos Ave (620)697-2059

Library Morton County
410 Kansas St (620)697-2025

Loewen Isaac
340 Nicimi Dr (620)697-2494

Loewen Pedro
103 S Stanton Ave (620)697-2491

Lutz Kevin
370 Willimon Way (620)697-2070

M

Marquez Tressa
100 Haskell St Lot 15 (620)697-4224

Marquez Tressa
416 S Stevens Ave (620)697-4279

Martin Linda
339 Road A (580)696-4672

Mccabe Trent & Cindy
408 Hilltop St (620)697-2355

Mccallion Barbie
512 W Thayer St (620)697-4662

Mckinley Charles & Wilda
407 W Cimarron St (620)697-4441

Merit Energy Company
1106 Sherman Ave (620)697-2500
Fax Line (620)697-2631

Merrill Betty
500 4th St (620)697-4189

Mitchell Brian & Rosa
1055 Vilymaca St (620)697-4689

Mitchell Farms
194 Mile 7 Rd (580)696-4568

Mitchell Kenneth
612 Mustang Trl (620)697-2305

Moore's Food Pride
445 E Colorado St (620)697-2509

Morgan Don & Kathi
957 Delois Dr (620)697-2936

Morton County Ambulance
722 S Stevens Ave 911
Business Office (620)697-4251

Morton County Attorney
1025 Morton St (620)697-4006
Fax (620)697-4912

Morton County Civic Center/Economic Development
400 Orchard St (620)697-2525

Morton County Conservation District
737 Vilymaca St (620)697-1222

Morton County Emergency Management
722 S Stevens Ave (620)697-2803

Morton County Fairgrounds
400 E Orchard St (620)697-2996
Or Call (620)697-2558

Morton County Historical Society Museum
370 Us Highway 56 (620)697-2833
Fax Line (620)697-4390

Morton County Hospital
445 Hilltop St (620)697-2141

Morton County Library
410 Kansas St (620)697-2025

Morton County Of

Ambulance	911
Appraiser	(620)697-2106
Attorney	(620)697-4006
Civic Center	(620)697-2525
Clerk	(620)697-2157
Clerk Of District Court	(620)697-2563
District Judge	(620)697-2482
Economic Development Office	(620)697-2525
Emergency Management	(620)697-2803
Extension Office	(620)697-2558
Grazing Assn	(620)697-4300
Health Dept	(620)697-2612
Historical Society Museum	(620)697-2833
Landfill	(620)697-2655
Law Enforcement	(620)697-2151
Library	(620)697-2025
Magistrate Judge	(620)697-4839
Register Of Deeds	(620)697-2561
Road Dept	(620)697-2592
Sheriff	(620)697-4313
Treasurer	(620)697-2560
Weed Dept	(620)697-2655

Morton County Senior Living Community
(620)697-2728

Myers Kim
61 Elkhart Ave (620)697-1171

N

Nash Gail & Carol
203 S Baca Ave (620)697-4438

Natural Resources Conservation Services
745 Vilymaca St (620)697-2037

Nave Pam
1005 Us Highway 56 (620)697-4633

Nino Paula
220 S Sid Ave (620)697-2145

Noe Pascual Jurado
35 N Baca Ave (620)697-4134

Nogueira Arturo
2 S Baca Ave (620)697-4585

O

O'Connor Crystal
140 Coronado St (620)697-4153

O'Hanlon Stephen & Traci
495 16 Rd (620)697-2982

Orth Pete
1170 Lucy Dr (620)697-2864

Orth Shannon
995 Us Highway 56 (620)697-4521

P

Pando Mo
942 Alden St (620)697-4509

Parsonage Hillcrest Baptist
134 Sunset Dr (620)697-2426

Pate Agency Llc
644 Morton St (620)697-2861
Or (620)697-2148
Residence 1005 E Hwy 56 (620)697-4633

Pate Barbara
874 Delois Dr (620)697-2067

Payne Jay
907 N Stanton Ave (620)697-4656

Perkins Louis
833 French Ave Apt 2 (620)697-4571

Pioneer Electric Cooperative Inc
1850 W Oklahoma Ave, Ulysses (620)356-1211
www.pioneerelectric.coop
Customer Service (620)356-1211
Emergency or Lights Out (888)551-4140
Outside Ulysses Area (800)794-9302

Pioneer Long Distance
Ulysses, KS (800)771-5084

Pizza Hut
460 Us Highway 56 (620)697-4555

Point Rock Golf Club
619 Airport Rd (620)697-9801

Maintenance Shop (620)697-1201

Police & Morton County Law Enforcement Center
1026 Richard St (620)697-2151

Post Office See Us Government

Powell Brent
112 Shady Ln (580)696-4753

Prarie Rv Park & Car Wash
East Point Rock & Us 56 (620)360-1095

Predmore Tim & Sharon
627 Mustang Trl (620)697-4965

Q

Quilting Pine
134 Sunset Dr (620)697-2426

R

Ramirez Rodriguez Pedro
866 Delois Dr (620)697-4026

Rankin Joy
665 16 Rd (620)697-4403

Ratzlaff Ben
11 North St (620)697-4541

Recreation Commission Usd #218
940 Muncy Ave (620)697-2772

Register Of Deeds Morton Cnty
1025 Morton St (620)697-2561

Robson Funeral Home
120 Grant St (620)697-4884

Roopnarine Allan & Merlene
1047 Us Highway 56 (620)697-4876

S

Sanchez Frank
445 S Baca Ave (620)697-4117

Sanchez Jose
919 William St (620)697-2108

Santos Roberto Cordoba
411 E Cimarron St (620)697-4158

Schools
Elementary School 331 S Cosmos Ave (620)697-2133

Middle School 149 Wildcat Ave (620)697-2197
 High School 150 Wildcat Ave (620)697-2193
 Superintendent Office 542 Morton St (620)697-2195
 Point Rock Alternative 150 Wildcat Ave (620)697-1253
Scott Erin
 360 9 Rd (620)697-2281
Scott Power & Equipment Inc
 817 W Hwy 56 (580)696-7140
Scott Power & Machine Inc
 117 Mile 7 Rd (580)696-7140
Scott Ron
 115 N Stevens Ave (620)697-2452
Scott's Welding
 1007 Us Highway 56 (620)697-4372
Senior Citizens Center
 647 S Cosmos Ave (620)697-2322
Sew Loved
 559 Morton St (620)697-4095
Shannon's Retail Liquor Store
 1003 Us Highway 56 (620)697-2228
Shear Elegance
 533 Morton St (620)697-2160
Sheriff Dept
 1026 Richard St (620)697-4313
Sipes Ruth
 31 N Oklahoma Ave (620)697-4132
Skyland Grain Llc
 530 S Border Ave (620)697-2407
Smith Darrell W & Valerie
 704 Emery Ln (620)697-2931
 Smith Brothers Auction (620)697-2931
Smith Howard & Janis
 850 Easy St (620)697-2204
Smith Leanna
 1162 Vilymaca St (620)697-4454
Smith Sheryl
 506 N Stanton Ave (620)697-1238
Smith Veneta Faye
 1025 Richard St (620)697-2859
Social Security Administration
 200 4th Circle (800)772-1213
Southwest Tax & Accounting
 503 Morton St (620)697-2422
 Or Call (620)697-2002
 Fax Line (620)697-4757
Sparkman Adam
 1140 Lucy Dr (620)697-4081

St Joan Catholic Rectory
 723 S Baca Ave (620)697-4622
St Joan Of Arc Pr Hal
 723 S Baca Ave (620)697-4587
State Farm Insurance
 524 Morton St (620)697-2402
 or Call "1" (800)697-2402
State Offices See Kansas State Of
Steinkuehler Marvin & Marilyn
 545 Hilltop St (620)697-4187
Stever Steven
 1702 Forest Service Road 775 (620)697-4635
Stewart Betty & Dean
 715 S Sid Ave (620)697-2001
Stiver Richard D
 515 N Baca Ave (620)697-4609
Swimming Pool
 1000 Morton St (620)697-2170

T

T M Roustabout
 106 S Sid Ave (620)697-2035
 Fax Line (620)697-2387
Talbert Julie & Gary
 449 Us Highway 56 (580)696-2575
TBK Bank
 432 Morton St (620)697-2101
TCEC (Tri-County Electric Cooperative)
 PO Box 880 (800)522-3315
 Or Call (580)652-2418
Thiessen Bennie
 1115 Us Highway 56 (620)697-2013
Thiessen Bennie
 459 N Baca (620)697-4819
Thompson Mark
 244 N Baca Ave (620)697-4531
Thrall Lynn
 327 Coronado St (620)697-4217
Torres Oscar
 619 W Thayer St (620)697-4202
Traffas Erin
 422 Southwest St (620)697-4222
Tri State Training Center
 564 Airport Rd (620)697-4088
Tucker Bill
 500 4th St (620)697-4703

U

U Pump It

710 Morton St (620)697-1080

Us Government

USDACimarron National Grassland 242 Hwy 56
(620)697-4621

Agricultural Dept Of USDA 746 Vilymaca St
(620)697-2109

Farm Service Agency 745 Vilymaca St (620)697-2109

Morton County Conservation District (620)697-1222

Child Abuse & Neglect Hotline (800)922-5330

Dept Of Health & Human Services (800)234-5772

Federal Information Center (800)432-2934

Internal Revenue Service Federal Tax Info & Assist

No Charge To Calling Party (800)829-1040

Post Office 336 Morton St (620)697-4421

Social & Rehabilitation Services (888)369-4777

Veterans Affairs Department Of (800)827-1000

Usd #218 Recreation Commission

940 Muncy Ave (620)697-2772

USDA Forest Service Cimarron National Grassland

242 Us Highway 56 (620)697-4621

V

Vaclavik Robert

142 Mile 16 Rd (580)696-2883

Volden Terry & Roseanna

39 Elkhart Ave (620)697-2806

W

Walls Marita

124 Shady Ln (580)696-2938

Washing Place-Laundry & Car Wash

550 Hwy 56 (620)697-4609

Weinkauf Petroleum Inc

20 Us Highway 56 (620)697-4065

Fax Line (620)697-4336

Wekando

888-95kando (888)955-2636

Wellen Clayton

955 N Border Ave (620)697-4457

Whisennand Gary & Donna

120 N Stanton Ave (620)697-4743

Whisennand Shannon

1109 Muncy Ave (620)697-2642

White Real Estate Llc

701 Vilymaca St (620)697-2163

Wildcat Cafe

344 Morton St (620)697-2287

Wildcat Repair

614 Morton St (620)697-9006

Williams Jay & Carrie

3 North St (620)697-2378

Wilson Robert & Natalie

1120 Muncy Ave (620)697-2643

Y

Y4 Smokehouse

3 North St (620)697-2378

Yoder Phil

207 N Oklahoma Ave (620)697-4363

Directory Questions or Mistakes

Directories are provided to customers to assist in using the telephone service. The telephone company is not liable for any damages resulting from errors or omissions in the creation or printing of this directory. If your listing is incorrect or missing, please contact our business office at:

- Phone: 620-697-2111 or 800-554-4250

We will update our records to help prevent future errors or omissions.

Consumer Rights

You have the right to file a formal or informal complaint with the Kansas Corporation Commission (KCC), which oversees this telephone company. To resolve a dispute with any regulated utility, you can contact the KCC by:

- Phone: 785-271-3141 or toll-free at 1-800-662-0027
 - Mail:
Kansas Corporation Commission
1500 SW Arrowhead Rd.
Topeka, KS 66604
-

Disconnected Services for Non-Payment

If a landline customer is suspended for non-payment, there will still be a dial tone on the phone. However, the only calls allowed will be:

- **911** for emergencies
 - **611** to connect to the EPIC front office
-

Obscene and Harassing Calls

Every person who, by means of telephone communication, shall:

- (a) Make any comment, request, suggestion, or proposal that is obscene, lewd, lascivious, filthy, or indecent; or
- (b) Make a telephone call, whether or not a conversation ensues, with the intent to abuse, threaten, or harass any person at the called number; or
- (c) Cause the telephone of another to repeatedly ring, with the intent to harass any person at the called number; or
- (d) Make repeated telephone calls, during which conversation ensues, solely to harass any person at the called number; or
- (e) Play any recording on a telephone, except for informational recordings (such as weather or sports updates), without identifying the person or group playing the recording and stating it is a recording; or
- (f) Knowingly permit any telephone under their control to be used for any of the purposes mentioned above,

shall be guilty of a misdemeanor. Upon conviction, they may be punished by:

- A fine of up to **\$2,500**
 - Confinement for up to **one year** in the county jail
 - Or both such fine and confinement
-

Intent to Defraud

It is unlawful for any person to obtain or attempt to obtain, by use of any fraudulent scheme, device, means, or method, any telephone or telegraph service, or to transmit a message, signal, or other communication by telephone or telegraph, with the intent to avoid payment of lawful charges.

Any person who violates this statute is guilty of a misdemeanor and, upon conviction, may be punished by:

- Confinement in the county jail for up to **one year**
 - A fine not exceeding **\$1,000**
 - Or both such fine and confinement
-

Kansas Lifeline Program

Eligible Services:

- Residential and wireless phone service
 - Broadband internet
-

Benefits:

- Total federal and state discounts of up to **\$17.02 per month** are available.
 - Subscribers living on **tribal lands** qualify for additional discounts.
-

Eligibility:

You may be eligible for Lifeline if you receive any of the following benefits or if your income is at or below **135% of the Federal**

Poverty Guidelines (see income eligibility guide below):

- Supplemental Nutrition Assistance Program (SNAP)
 - Medicaid
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance (FHPA)
 - Veterans Pension & Survivors Pension Benefit
 - Bureau of Indian Affairs General Assistance
 - Tribally Administered Temporary Assistance for Needy Families
 - Head Start Tribal Programs (only for those meeting the income qualifying standard)
 - The Food Distribution Program on Tribal Lands
-

2024 Lifeline Income Eligibility Guidelines

Number in Household	Maximum Annual Income (at 135% federal poverty level)
1	\$20,331
2	\$27,594
3	\$34,857
4	\$42,120
5	\$49,383
6	\$56,646
7	\$63,909
8	\$71,172
For each additional person	Add \$7,263

Special Services for the Hearing & Speech Impaired

WHAT IS KANSAS RELAY?

Kansas Relay is a public service that ensures all citizens have access to prompt, professional, and accurate communication through the telephone. It serves individuals who are deaf, deaf-blind, hard of hearing, or have difficulty speaking. Using services such as TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish Relay, and Captioned Telephone, users can easily connect with family, friends, or businesses.

HOW DOES KANSAS RELAY WORK?

To use Kansas Relay, dial 711 or the appropriate toll-free number. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and will facilitate the relay. The CA will typically voice the message from the text telephone (TTY) user and type your spoken message to the TTY user.

CAPTIONED TELEPHONE:

Captioned Telephone is designed for individuals with hearing loss who can still speak for themselves. This service allows users to listen to the conversation while reading word-for-word captions of what is said to them.

SPEECH-TO-SPEECH (STS):

STS is a valuable service for people who have difficulty speaking or being understood on the phone. A specially-trained CA, familiar with diverse speech patterns, will assist in facilitating the conversation.

SPANISH RELAY:

Kansas Relay provides access to all relay call types for Spanish-speaking users. If both you and the person you are calling are in Kansas, calls can be translated between Spanish and English.

ACCESS TO SERVICES

Both 711 and the toll-free numbers provide access to the same relay services at no cost. If you have trouble reaching Kansas Relay via 711, contact Kansas Relay Customer Care. All Telecommunication Relay Services (TRS) and English Captioned Telephone services are available 24/7. Spanish Captioned Telephone is available daily from 7:00 a.m. to 11:00 p.m. CST. By law, all conversations are handled with strict confidentiality.

Oversight for Kansas Relay is provided by Assistive Technology for Kansas. For questions or concerns, contact:

Email: atkapps@ku.edu

Phone: 800-526-3648

TO PLACE A CALL USING KANSAS RELAY, DIAL 711 OR ONE OF THESE TOLL-FREE NUMBERS:

- TTY/Voice: 1-800-766-3777
- Spanish: 1-866-305-1343
- Speech-to-Speech (STS): 1-866-305-1344

- Customer Care: 1-866-735-2957 V/TTY
Mailing Address:
PO Box 285
Aurora, NE 68818
Email: KSRelay@HamiltonRelay.com
Website: www.KansasRelay.com
- Captioned Telephone Customer Service: 1-888-269-7477
To call a Captioned Telephone user, dial: 711 or 1-877-243-2823

SPECIAL POINTS OF INTEREST:

• Equipment Distribution Program

The Kansas Telecommunications Access Program offers amplified phones, TTYs, Voice Carry Over (VCO) phones, Captioned Telephones, and other equipment to eligible individuals in Kansas who are deaf, deaf-blind, or who have difficulty with speech, mobility, or cognitive abilities. For more information, visit www.atk.ku.edu/ks-tap or call 1-800-526-3648.

• Emergency Calls

Please note, 711 is only for accessing Kansas Relay services. In an EMERGENCY, continue to use 911. The Americans with Disabilities Act (ADA) mandates that 911 centers are equipped to handle emergency TTY calls.

Although Kansas Relay will assist in emergencies, relay centers are not 911 centers and do not assume responsibility for emergency calls.

TELEMARKETER LAW

TELEMARKETERS MUST OBEY STATE AND FEDERAL LAWS WHEN CALLING KANSAS RESIDENTS.

Violations can be enforced by the state Attorney General or through a private cause of action.

Telemarketers who make unsolicited calls to residential phone numbers MUST:

- Identify themselves, the business they represent, and the purpose of the call immediately upon making contact.
- Promptly end the call if the person indicates a desire to not listen or wishes to stop at any time during the call (i.e., "just say no").
- Have a live or recorded voice respond within 5 seconds of the call being answered.
- Make their phone number visible to caller ID services if technically possible.
- Maintain internal "do not call" lists and, if requested, place the person on this list and honor the request.
- Disclose whether the seller has a policy regarding refunds, cancellations, exchanges, or repurchases.

TELEMARKETERS MUST NOT:

- Use automatic telephone dialing systems or pre-recorded voice messages to call pagers, wireless phones, or any service that charges the called party.
- Send unsolicited advertisements to fax machines.
- Use threats, intimidation, profane, or obscene language.

- Cause any phone to ring repeatedly or continuously to harass the person being called.
- Call before 8:00 a.m. or after 9:00 p.m. local time.

Exceptions:

- Calls placed for non-commercial purposes.
- Calls made for commercial purposes that do not include unsolicited advertisements.
- Calls to individuals with whom the caller has an established business relationship.
- Calls from tax-exempt nonprofit organizations.

For more information or to file a complaint:

If you receive a call that violates these rules, contact the Kansas Attorney General’s Office, Consumer Protection Hotline at 1-800-432-2310.

For further research on the laws mentioned above, refer to the following:

- **K.S.A. 50-670(b):** Part of the Kansas Consumer Protection Act.
- **47 USC Section 227 and 47 CFR Part 64.1200:** Federal Telephone Consumer Protection Act and regulations.
- **15 USC 6101-6108 and 16 CFR Part 310:** Federal Telemarketing and Consumer Fraud and Abuse Prevention Act and regulations.

Reducing Unwanted Telemarketing Calls

Register for the Direct Marketing Association’s Telephone Preference Service (DMA):

You may register your residential phone number(s) with the DMA’s Telephone Preference Service to be placed on their “Do Not Call” list. This list helps DMA-member telemarketers avoid calling numbers that do not want to receive telemarketing calls. Registration lasts for up to five years. If you move or change your phone number within that period, you’ll need to reregister.

How to Register Your Phone Number(s):

- You may register for free by mailing your full name, full address, signature, and up to two telephone numbers to the following address:

DMA Telephone Preference Service
P.O. Box 9014
Farmingdale, NY 11735-9014

- Alternatively, you may register online for a fee of \$5 at:
- www.the-dma.org/cgi/offtelephonedave.com

Registering with the Telephone Preference Service will not eliminate all telemarketing calls, such as those from nonprofit/charitable organizations, political groups, non-DMA telemarketers, or businesses with whom you have an established relationship. Since the list is updated quarterly, it may take several months for you to notice a reduction in unwanted calls.

Important Note:

There are no penalties for telemarketers who call numbers on the DMA’s “Do Not Call” list, and registering for this list does not grant you additional rights beyond those provided by law.

For information about your legal rights regarding telemarketing, please refer to the section titled “Telemarketing – Consumers’ Rights and Remedies Under State and Federal Law.



610 S Cosmos Ave (PO Box 817)

Elkhart, KS 67950

620-697-2111 or 800-554-4250

www.epictouch.com

For the most recent version of this document, please visit:

<https://www.epictouch.com/epictouch-telephone-directory>
